![Knightscope logo] KNIGHTSCOPE

KEMS

KNIGHTSCOPE EMERGENCY MANAGEMENT SYSTEM

Knightscope's K1B line of Blue Light Towers, E-Phones and Call Boxes support a wide variety of telecommunication technologies in the field across the country. These devices have various power sources, geographic locations, equipment configurations and usage patterns that require a sophisticated software system to maintain peak operational efficiency.

The all-new Knightscope Emergency Management System ("KEMS") platform allows clients and technicians to better understand the real-time health and status of deployed emergency communication devices and receive immediate text/email notification whenever a help button is pressed. The cloud-based application monitors the systemwide state-of-health, alerts users concerning operational issues, provides technicians immediate error detection/diagnostics, and collects/reports system performance statics.

KEMS emails daily automated reports to system owners detailing the operational status of their system rather than having to manually test each device in person as required by competitive products. These reports maximize system operation and usability to better serve public safety and the community.

KEMS IS AVAILABLE IN THREE LEVELS

KEMS – ESSENTIAL

- Daily Status Report of Key Functions
  - Daily Check-in Report
  - Voice Call Failure
  - Low Battery
  - Off-line
- Report Available On-line & Sent via Email
- User Email/Notification Subscription Settings
- User Support Requests

KEMS – PROFESSIONAL

All Features from Essential, PLUS:

- Map View with Real-time Status
- Camera Images and Audio Recordings
- Email/Text Message Notifications when a Call is Initiated
- Map Hyperlink to Phone Location for Expedited Response

KEMS – ENTERPRISE

Everything from Essential and Professional, PLUS:

- System Availability Report
- View Overall System Performance
- Verify Individual Phone Availability and Performance
- Sort Data to Identify Underperforming Phones by Month, Quarter and Year
- Detail History
- View Historical Phone Performance by Day, Month, Quarter and Year
- Voice Call Success/Fail by Date & Time

- Battery Level by Date & Time
- Cellular Signal Status & Strength by Date & Time
- Easily Export Data